# **CONTACTING YOUR HOUSING SERVICE**

# YOUR HOUSING CONTACTS

# **EAST AREA**

## FOR TENANCIES IN BRENTFORD AND CHISWICK

General Enquiries: 020 8583 4220 Minicom: 020 8583 4390 Caretaking Service: 020 8560 5447

Both offices are open to you in person wherever you live. For emails, telephone and post, please contact the Brentford office only.

#### OPENING HOURS

8.45am - 5pm Monday to Friday (5.30pm on Thursday by appointment)

### **ADDRESS**

Chiswick Town Hall, Heathfield Terrace, Chiswick W4 4JE or 58-59 Brentford High Street, Brentford TW8 OAH

info.housingeast@hounslowhomes.org.uk

# **CENTRAL AREA**

## FOR TENANCIES IN HESTON, CRANFORD, **HOUNSLOW AND ISLEWORTH**

General Enquiries: 020 8583 4382 Minicom: 020 8583 3959 Caretaking Service: 020 8569 6873

## **OPENING HOURS**

8.45am - 5pm Monday to Friday (5.30pm on Thursday by appointment)

#### **ADDRESS**

The Civic Centre, Lampton Road, Hounslow TW3 4DN

#### **EMAIL**

info.housingcentral@hounslowhomes.org.uk

# **WEST AREA**

# FOR TENANCIES IN FELTHAM, BEDFONT AND HANWORTH

General Enquiries: 020 8583 4383 Minicom: 020 8583 4387 Caretaking Service: 020 8814 1771

## OPENING HOURS

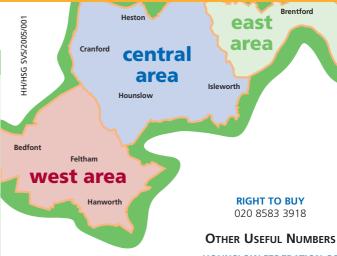
8.45am - 5pm Monday to Friday (5.30pm on Thursday by appointment)

#### **ADDRESS**

St Catherine's House, 2 Hanworth Road, Feltham TW13 5AB

# **EMAIL**

info.housingwest@hounslowhomes.org.uk



#### HOUNSLOW HOMES

# **CUSTOMER COMPLAINTS**

020 8583 3737 Fax: 020 8583 4336 Minicom: 0800 389 9821 email: complaints.team @hounslowhomes.org.uk

## **HOME OWNERSHIP SERVICES & LEASEHOLDERS**

020 8583 4295 (east area) 020 8583 3418 (west area) 020 8583 3417 (central area)

# 020 8583 3918

Chiswick

## HOUNSLOW FEDERATION OF **TENANTS' AND RESIDENTS' ASSOCIATIONS**

020 8569 5823 www.hftra.co.uk

# **HOUNSLOW MEDIATION SERVICE**

020 8568 5522

# HOUSING OPTIONS

020 8583 4402



# **CALL CENTRE**

All housing repairs can now be

0800 085 6575

Minicom: 0800 389 9821

If you need an interpreter to report

Language Line: 0800 389 9830

**Open: 8am-8pm Monday-Friday** 9am-12 noon Saturdays (for emergency calls outside of these hours call 020 8583 2222)

www.hounslowhomes.org.uk