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Albanian

Nese deshironi te keni kopjen e ketij dokumenti i cili eshte lidhur me se si mund te merrni pjese ne ceshtjet te cilat ndikojne ne qiragjinjet, ne gjuhen tuaj, ju lutemi kontaktoni 020 8583 2299.

Arabic

اذا كنت ترغب بالحصول على نسخة بلغتك الخاصة من هذه الوثيقة التي تناقش مدى قدرتك على الاشتراك بالمسائل التي تؤثر على المستأجرين الرجاء الاتصال بـ 020 8583 2299

Farsi

چنانچه شما مایل هستید که نسخه ترجمه شده این اطلاعات به زبان خود را دریافت کنید، که توضیح می دهد چگونه می توانید در مورد مسائلی که مربوط به مستأجرین می شود فعال شوید، با شماره ۰۲۰۸۵۸۳۲۲۹۹ تماس بگیرید.

Gujarati

આ દસ્તાવેજમાં એ સમજાવે છે કે ભાડૂતોને અસર કરતાં મુદ્દાઓ વિષે તમે ચર્ચામાં કેવી રીતે સામેલ થઈ શકો છો અને જો એની નકલ ગુજરાતીમાં તમને જોઈતી હોય તો કૃપયા સંપર્ક કરો: 020 8583 2294

Hindi

इस दस्तावेज़ में बताया गया है कि आप किराएदारों को प्रभावित करने वाले मुद्दों में कैसे शामिल हो सकते हैं। हिन्दी में इसकी कॉपी लेने के लिए कृपया 020 8583 2299 पर फोन करें।

Panjabi

ਇਹ ਦਸਤਾਵੇਜ਼, ਕਿਰਾਏਦਾਰਾਂ ਤੇ ਅਸਰ ਪਾਉਣ ਵਾਲੇ ਮਸਲਿਆਂ 'ਚ ਤੁਸੀਂ ਕਿਵੇਂ ਸ਼ਾਮਲ ਹੋ ਸਕਦੇ ਹੋ, ਬਾਰੇ ਦੱਸਦਾ ਹੈ, ਜੇਕਰ ਇਸ ਦੀ ਕਾਪੀ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ ਵਿਚ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 020 8583 2299 ਉੱਪਰ ਫੋਨ ਕਰੋ।

Somali

Haddii aad rabto koobbi ah warqaddan falanqaynaysa sida aad uga qayb qaadan lahayd arrimaha saameeya dadka guryaha ku jira oo ku qoran luqaddaada, fadlan soo wac 020 8583 2299.

Urdu

اگر آپ کو اس دستاویز کی کاپی اردو زبان درکار ہے تو آپ کو یہ بتانا ہے کہ آپ کیسے ان معاملات میں ملوث ہو سکتے ہیں جو کرایہ داروں پر اثر انداز ہوتے ہیں، تو براہ کرم اس نمبر 020 8583 2299 پر رابطہ کریں

The information in this leaflet was correct at the time of printing, April 2006.



Involvement

Tenants' and Residents' Associations (TRAs)



Tenants' and Residents' Associations (TRAs)

What is a Tenants' and Residents' Association?

Tenants' and residents' associations are made up of local groups of residents who live on an estate or within a certain area. They are residents who want to get together to discuss common interests and concerns. There is a lot of help and support available as well. Your tenant participation officer (TPO) is there to work closely with you in the beginning, to help give ideas, provide advice, and generally help you on your way. Groups can also apply for grants to kick start activities.

What sort of things would I be involved in?

Tenants' and residents' associations can be very different from each other; some groups focus on housing and environmental issues, others on purely social activities for the community, and some like to do both. The thing to remember is that there are no set rules on what an association can aim to achieve, it is up to the residents.

If I were involved, what would I do?

Groups hold a number of meetings a year, usually one every two months. They discuss issues and put forward ideas; sometimes this work is done by a small group of people called a committee. These are just some aspects of being involved with a tenants' and residents' association and there's a whole range of other things you may like to do.

How much of my time would it take?

Many association members are just happy to come along to meetings, this could mean setting aside one or two hours a month. If you would like to get involved in arranging activities this may take a little more time. Groups are usually very grateful for any time you can give no matter how little.

Tenants' and residents' associations currently active across the borough are listed in the Hounslow Homes publication entitled *Residents' Groups*.

If you would like to join a tenants' and residents' association, or take part in any other way any please contact the tenant participation officer (TPO) for your area:

Telephone: East Area **020 8583 4380**
 West Area **020 8583 4035**
 Central Area **020 8583 6737**

Rene Wootten

Frank Towell Court
Member of Tenants' and Residents' Association (TRA)



We had to work quite hard in the beginning to get more residents to join our tenants' and residents' association (TRA), but when things started to change for the better on the estate other residents became interested. Now we are a strong group and we work really well together.

In the beginning I wasn't sure what difference a TRA would make. Now I'm pleased that something I was involved in from the start has contributed to improvements on my estate. We hold meetings once a month on a day that suits everyone and each person gets a chance to say what should be discussed. Service managers are often invited to answer our questions. Being involved has really made a difference, I feel much happier and feel really safe on my estate, I now know my neighbours and know what's going on behind the scenes to help and support us. It just seems a happier place to live and it's nice to know you're a part of that.

I feel really in touch with my estate now. Having a TRA has really made a difference to our estate. It has brought people together and it's a great way to make new friends and get things done.