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Albanian

Nese deshironi te keni kopjen e ketij dokumenti i cili eshte lidhur me se si mund te merrni pjese ne ceshtjet te cilat ndikojne ne qiragjinjet, ne gjuhen tuaj, ju lutemi kontaktoni 020 8583 2299.

Arabic

اذا كنت ترغب بالحصول على نسخة بلغتك الخاصة من هذه الوثيقة التي تناقش مدى قدرتك على الاشتراك بالمسائل التي تؤثر على المستأجرين الرجاء الاتصال بـ 020 8583 2299

Farsi

چنانچه شما مایل هستید که نسخه ترجمه شده این اطلاعات به زبان خود را دریافت کنید، که توضیح می دهد چگونه می توانید در مورد مسائلی که مربوط به مستأجرین می شود فعال شوید، با شماره ۰۲۰۸۵۸۳۲۲۹۹ تماس بگیرید.

Gujarati

આ દસ્તાવેજમાં એ સમજાવે છે કે ભાડૂતોને અસર કરતાં મુદ્દાઓ વિષે તમે ચર્ચામાં કેવી રીતે સામેલ થઈ શકો છો અને જો એની નકલ ગુજરાતીમાં તમને જોઈતી હોય તો કૃપયા સંપર્ક કરો: 020 8583 2294

Hindi

इस दस्तावेज़ में बताया गया है कि आप किराएदारों को प्रभावित करने वाले मुद्दों में कैसे शामिल हो सकते हैं। हिन्दी में इसकी कॉपी लेने के लिए कृपया 020 8583 2299 पर फोन करें।

Panjabi

ਇਹ ਦਸਤਾਵੇਜ਼, ਕਿਰਾਏਦਾਰਾਂ ਤੇ ਅਸਰ ਪਾਉਣ ਵਾਲੇ ਮਸਲਿਆਂ 'ਚ ਤੁਸੀਂ ਕਿਵੇਂ ਸ਼ਾਮਲ ਹੋ ਸਕਦੇ ਹੋ, ਬਾਰੇ ਦੱਸਦਾ ਹੈ, ਜੇਕਰ ਇਸ ਦੀ ਕਾਪੀ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ ਵਿਚ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 020 8583 2299 ਉੱਪਰ ਫੋਨ ਕਰੋ।

Somali

Haddii aad rabto koobbi ah warqaddan falanqaynaysa sida aad uga qayb qaadan lahayd arrimaha saameeya dadka guryaha ku jira oo ku qoran luqaddaada, fadlan soo wac 020 8583 2299.

Urdu

اگر آپ کو اس دستاویز کی کاپی اردو زبان درکار ہے تو آپ کو یہ بتانا ہے کہ آپ کیسے ان معاملات میں ملوث ہو سکتے ہیں جو کرایہ داروں پر اثر انداز ہوتے ہیں، تو براہ کرم اس نمبر 020 8583 2299 پر رابطہ کریں

The information in this leaflet was correct at the time of printing, April 2006.



Involvement

Decision-Making



Decision-Making

What is decision-making?

Decision-making is where residents take more of a part in deciding about how their homes are managed. There are several different resident groups to help make these decisions.

What sort of things would I be involved in?

Many tenants who already run tenants and residents groups locally, go on to be members of decision making groups, and they become involved in things like making sure repairs are done on time, or that the standard of caretaking and gardening is the best. People can also help improve the way our homes are managed in the future.

If I was involved, what would I do?

You could be a member of a forum, a committee, or a working group. You could also become a member of HFTRA executive or Hounslow Homes board.

How much of my time would it take?

It does require you to show commitment, as important decisions often need to be made. Some people choose to take on specific jobs in order to achieve the things that residents want. Typically there is something to do for three or four hours a week.

Decision-making opportunities for residents include becoming a member of one of the following groups:

- Hounslow Homes Consultative Committee
- Tenants' Joint Consultative Committee
- Capital Working Group
- Housing Management Forum
- HFTRA Executive
- Hounslow Homes Board

If you would like more information about decision-making, or would like to know more about other opportunities to get involved with your community, please contact the tenant participation officer (TPO) for your area:

Telephone: East Area **020 8583 4380**
 West Area **020 8583 4035**
 Central Area **020 8583 6737**

George Fry

Tenant at Garth Court, Chiswick
 Member of HFTRA Executive



About five years ago I started to get worried about the future of our housing because there was lots of talk about sell-offs. I was encouraged by my tenant participation officer (TPO) to start Ellesemere Residents Association, which then worked to improve things locally, like getting better garage lighting and improving caretaking.

Like most people it's sometimes an effort to leave home for a meeting on a winter's evening, but you soon realise that this is something that you really want to do.

For me it was having a "hands on" role in helping to manage the Decent Homes programme, that gave many of us new kitchens and bathrooms, that was the best experience. Sometimes however, it has been small things like letting managers know when residents need some extra help and support that can be most rewarding.

I would encourage anyone to have a go.