

# YOUR COMMENTS ARE IMPORTANT TO US

## Please use this form to comment on our services

Please use this form if you:

- have any suggestions for improving our service
- would like to comment in general on the service you receive
- want to say 'thank you' to a housing office or member of staff

If you have a specific complaint about the service you receive from Hounslow Homes or one of its contractors, please use a customer complaint form. These are available from all local housing offices.

### Your name

### Your address

### Your telephone number

### Your suggestion

Please complete this form, and hand in to your local housing office.

We will acknowledge receipt of this form within ten working days and let you know what action we will take as a result of your suggestion.