

FINANCE DIVISION TARGETS - 2007/2008

Activity	Target 2007/2008	Year End 2005/06	Year End 2006/07
<u>Rent Collection and Arrears</u>			
The value of rechargeable repairs debts collected.	£30000	£29,550	£22400
Target collection rate for former tenants arrears for people without permanent dwelling accounts	25%	10.68%	21.71%
Target collection rate of former tenants arrears for people with permanent dwelling rent accounts	65%	37.06%	62.05%
<u>Financial Administration</u>			
To increase the number of tenants paying by direct debit	430	751 (Total)	348 (extra)
To increase the number of tenants on tenants contents insurance	+ 50	1778	1702
Average invoice payment time (days)	30 days	No information available	30 days (100%)
Annual Efficiencies made (Gershon)	2.5%	New Target	Annual figure not yet available
Weekly cost per property for housing management	Measure not target	£29.77	Annual figure not yet available

